eIntegrity
healthcare e-learning

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What healthcare e-learning do you offer ?

We provide access to high-quality e-learning programmes covering a whole host of healthcare specialties, from anaesthesia through to radiology and ophthalmology.

Our programmes have been written by leading healthcare experts and developed for the UK National Health Service (NHS) by Health Education England, the UK's medical royal colleges and various other professional bodies. So, the training meets the highest quality and training standards.

You can access our programmes by purchasing the relevant licence from eIntegrity. Please go to the 'buy now' section of the relevant programme page.

Free trial learning sessions are available for many of our programmes on the eIntegrity website.

See our full list of programmes.

Is the learning relevant to healthcare professionals outside the UK?

Yes – absolutely. The content, which has been written by leading subject-matter experts, is relevant to healthcare professionals globally. Since the programmes were produced for the UK's National Health Service (NHS), there are some specific references to NHS practices and country-specific legislation but the overall content is relevant in all healthcare environments worldwide.

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How can I find out which topics are covered?

Details of the course content for each programme are available on the relevant programme page on our website. Go to the menu at the top of the home page, click on 'Healthcare courses' and select the relevant page. In addition, you can download a **full list** of the modules and sessions.

Do I need any previous qualifications or experience?

Our programmes have been designed to meet the needs of a broad range of trainees and qualified healthcare professionals. For most courses, we do not ask that you hold certain qualifications or meet certain criteria.

Some programmes are aligned to specialist medical curricula so there is a certain level of medical knowledge required in these cases. On the whole, however, the programmes are accessible to a broad audience of learners.

Several programmes, such as *Compassion in Practice* and *Safeguarding Children and Young People*, are arranged into various levels to suit different learning needs.

Further details about the course content, and any specific requirements, can be found on the relevant programme page.

Choosing a programme

Are the programmes accredited for continuing professional development (CPD) or continuing medical education (CME)?

Our programmes have been developed and endorsed by the UK's medical royal colleges and various other professional bodies who oversee CPD for healthcare professionals.

In the UK, one hour of e-learning generally equates to one CPD credit but, for specific accreditation queries, you should refer to your professional or accrediting body.

Choosing a programme

Are the programmes available in other languages?

The learning content is written solely in English as it has been developed by the UK's medical royal colleges and various other professional bodies. It would be impossible to keep track of the quality of the content in other languages, particularly as the programmes are updated on a regular basis.

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Choosing a programme

Do I have to apply for a course?

No. You simply buy a licence for our programmes –
there is no application process. Details about how to
register are given in the 'Buy now' section at the end of
the relevant programme page.

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Choosing a programme

Why should I invest in your programmes?

Our e-learning offers exceptional value for money. You'll have access to top-quality learning resources produced by leading experts for the UK National Health Service (NHS). You'll benefit from the UK's investment in world-class training for its healthcare workforce and pay only a fraction of the cost of other training and professional development courses.

Do I have to complete the training all at once?

No. You can dip into the content and complete individual sessions as you wish – fitting the training around your busy life. Since the programmes are available online 24/7, you can study wherever and whenever you choose – at work, home or even on the move.

Making the most of our e-learning

Can I keep a record of my learning activity?

Yes. You can track your progress by downloading an activity report. Further information is available on the following **support pages**. You can also view a **short film** demonstrating the activity reports and certificates.

Can I download a certificate on completion?

Certificates are available on completion of learning modules. These certificates provide evidence of learning for training, continuing professional development (CPD) and continuing medical education (CME).

The certificate is in two parts. The first part includes the logo of the relevant medical royal college or professional body. The second part features a summary of learning completed, which can be added to your training or CPD portfolio.

You can view sample certificates on the relevant programme pages.

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Will I receive a formal qualification on completion?

Our programmes are designed for self-directed learning. Healthcare training often requires practical, clinical training and experience alongside this learning. So, for this reason, our programmes do not provide a formal qualification.

However, some programmes provide evidence of training to meet legislative or clinical governance standards. Check the relevant programme page(s) for details.

It is worth noting that you can download or print off certificates of completion for all programmes. These certificates bear the logo(s) of the relevant royal college and/or other professional bodies with whom they have been developed. Our programmes have been produced in partnership with some of the world's most respected professional institutions so these certificates will greatly enhance your training or professional development portfolio.

How can I purchase a licence to access the programmes?

Simply click on the register button at the bottom of the relevant programme page on our website. This will take you to a registration page where you can pay for the programme by credit card or PayPal.

You can also pay by monthly or quarterly subscription for programmes costing £100 or more. Once payment has been confirmed, you will receive login details via email. You can then access the e-learning instantly.

Find out more about how to **access our e-learning**.

Making a purchase

I don't have a credit card or PayPal account. How can I pay?

You can pay by bank transfer. Please email us and we will send you an invoice with the relevant banking details. Email: **enquiries@eintegrity.org**

Unfortunately, we cannot accept cash or payment over the phone.

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Do I have to purchase a full programme?

Individual modules can be purchased for some programmes, including *Radiology (R-ITI), Anaesthesia (e-LA), Pain Management, Advanced Radiotherapy, Sexual and Reproductive Healthcare, and Sexual Health and HIV.* See the relevant programme page for details.

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Making a purchase

Can I pay by subscription?

Yes. If the programme costs more than £100, you can set up monthly or quarterly payments for a minimum 12-month period. Please note that monthly and quarterly subscriptions continue automatically until you cancel the payments. To cancel a subscription after the minimum period, please email: **subscriptions@eintegrity.org**

Can I buy a licence for more than one programme?

Yes, absolutely. Make sure that you log in before purchasing another programme and your account will list all the programmes you have purchased in one area.

How long does a licence last?

You will have access to the programme for a minimum of 12 months.

Choosing a licence

Can I have access for less than 12 months?

All licences are for a minimum of 12 months. This enables learners to gain the maximum benefit from our programmes.

![eIntegrity healthcare e-learning logo]

Can more than one person use a single licence?

No. When you register for our programmes, you will
be asked to agree to our terms and conditions, which
state that the learning material is for your use only.
Furthermore, only one learner can track individual
progress and learning activity for each account.

If you wish to purchase licences for multiple
users, please email us with the details:
enquiries@eintegrity.org

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Can I access the e-learning for more than 12 months?

Yes. If you purchase a licence and pay the full amount in one transaction, you can renew your licence at the end of 12 months by re-registering.

To do this, click on the register button on the relevant programme page and log in as an existing user using the hyperlink at the bottom of the page. Proceed through the registration process as normal. You can then continue to access your existing account and previous learning history.

If you have purchased a licence and pay by monthly or quarterly subscription then your payments continue automatically and you do not need to re-register.

Are institutional licences available for organisations?

Organisations can purchase multiple licences for staff or students. All licences are for annual single-user access but we offer excellent discounts for bulk purchases. For further information, please email: **enquiries@eintegrity.org**

If you wish to purchase more than one licence for the same programme, please contact us in the first instance. We can discuss with you any discounts and make all the necessary arrangements for multiple licences quickly and smoothly.

How do I access the content once I have paid?

Once you have purchased a licence, you will receive login details via email. You can also download a **quick start guide**, which gives lots of helpful guidance on using the e-learning.

Can I use my own computer to access the e-learning?

Our learning management system is compatible with most operating systems and web browsers – check your **device compatibility**.

You can also take a look at the list of **compatible web browsers**.

![eIntegrity healthcare e-learning logo]

Accessing our e-learning

Can I access the content on my smartphone or tablet?

Yes. You can access the learning material from your smartphone provided you have Internet access. The content has been designed to be responsive on mobile devices.

Further information is available on the following **support pages**.

Please note that a very small proportion of our content has been created using Adobe Flash, which will not display on mobile devices.

Accessing our e-learning

I am having difficulties using the e-learning. What should I do?

If you are having any technical difficulties, please take a look at the following **support pages** or email: **enquiries@eintegrity.org**

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I've forgotten my password. What should I do?

You can reset your password easily. To do so, please follow these **simple instructions** on the e-LfH website.

I am a healthcare manager and I would like my staff to access the programme on a bespoke learning management system. Is this possible?

Ideally, we recommend that you use our purpose-built learning management system, 'The Hub', which gives you full functionality and enables you to download any relevant certificates. We would not normally provide content for hosting on other learning systems as it would be difficult to ensure that the content remains up to date.

It may be possible to launch content from another learning management system either via 'single sign on' to the Hub or via 'AICC'. The learning content is both SCORM 1.2 and HTML5 compliant. If you would like to discuss this further, please email: **enquiries@eintegrity.org**

If you are interested in launching content on your own learning management system, you can take a look at two documents produced by our partner, e-Learning for Healthcare:

Solutions to the SCORM Cross Domain Scripting Issue

Accessing HEE e-LfH's e-learning content from a local LMS